2ND INTERNATIONAL RESEARCH CONFERENCE ON ECONOMICS BUSINESS AND SOCIAL SCIENCES - UMI CHAPTER

LA'RIZ Wthree Hotel Lagaligo Makassar Indonesia





WWYLM INDONESIA المسلمين الإندونسية جا معة المسلمين الإندونسية

CONFERENCE PROCEEDINGS

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Foreword



Assalamualaikum w.b.t and warm greetings,

On behalf of the Center for Sustainability Research and Consultancy, it is my great pleasure to welcome you to this galaxy gathering at 2nd International Research Conference on Economics Business and Social Sciences - 2ndIRS 2017-UMI chapter Makassar Indonesia on this day of November 25-26, 2017.

I want to mention that 2nd IRC 2017 has achieved international acclaim by hosting its chapter meetings in Pakistan, Malaysia, Indonesia and Lebanon in 2017 in collaboration with esteemed co-host universities there. It has thus helped realize the vision of CSRC to become a credible platform to discuss and advocate sustainable business and society by research scholars and practitioners in developing and emerging economies.

In line with the conference themes: "Linking Business with People and Planet in Developing Economies", this conference will serve as an ideal platform to the academicians, researchers, practitioners and students to accomplish and further advance research and practice relevant to theireconomy, businesses and society. The focus of 2nd IRC 2017 is in areas of economics theory and policy, management, human resource, organizational behavior, marketing, entrepreneurship, finance, accounting, and various subdisciplines of social sciences and humanities.

I am very grateful to our conference patrons at Universitas Muslim Indonesia, collaborating institutions, keynote speakers, scientific committee, paper presenters and dedicated organizing committee members as well as to those who have contributed directly or indirectly to the success of 2nd IRC 2017-UMI chapter Makassar Indonesia.

Thank you.

PROF. DR. HAYAT MUHAMMAD AWAN

President

Center for Sustainability Research and Consultancy

Message from Guest of Honor



Assalamualaikum w.b.t and warm greetings,

It is an honor for Universitas Muslim Indonesia (UMI) to host the 2nd International Research Conference in Economics, Business and Social Science on 25-26 November 2017.

UMI is aimed to achieve international excellence in education and research, therefore I strongly encourage all faculty members to participate actively in an international conference to interact and build networking with other researchers in their area of research.

The conference provides technical academic programs and social programs. Participants could share their research findings and learn new knowledge from other researchers through the keynote speech session and parallel paper presentation sessions. They may also develop new friendships and network with other participants during the conference to seek possible collaborations. I know that the success of the conference depends on the supporting organizations and people who have worked with us in planning and organizing this. Therefore, I acknowledge Centre for Sustainability Research andConsultancy (CSRC) Pakistan, School of Economics and Institute of Management Sciences, Bahauddin Zakariya University Multan Pakistan and scientific committee from Universiti Utara Malaysia which have provided support and collaboration to make this conference happen. I also would like to thank the Reviewers for timely reviewing the papers, and our sponsors who have helped support this conference. I recognize the organizing committee members who have all worked extremely hard for the details of important aspects of the conference programs.

I believe you are all have chosen a right place to share your research findings in the 2nd International Research Conference in Economics, Business and Social Science.

Thank you and have a wonderful conference!

PROF. DR. HJ. MASRURAH MOKHTAR, MA Rector of Universitas Muslim Indonesia

Conference Leadership

On behalf of the organizing and scientific committee, I am honored and delighted to welcome you to the 2ndInternational Research Conference on Economics Business and Social Sciences 2017-UMI chapter Makassar Indonesia. The title and themes of the conference reflect the shared vision of CSRC and collaborating institutions to encourage and align research and policy discussion with issues of sustainability and relevance in developing and emerging economies. I am grateful to the leadership of co-host institutions, learned scientific committee, committed organizing committee and valued participants for making this conference a success and keeping the cost to the participants low. On the technical side, the conference program includes 2 keynote addresses, and about 104 research papers split into 04 parallel sessions in 5 rooms. There are also special parallel sessions on key themes of the conference in which relevant papers will be presented. I hope the guests and participants will enjoy the hospitality of Universititas Muslim Indonesia and brainstorm ideas for business and society.



Prof. Dr Abdul Halim Abdul Majid Conference Chair Universiti Utara Malaysia



Prof. Dr. H Syahnur Said, SE, MSI Conference Chair Universitas Muslim Indonesia

Professor Syahnur Said is a man with lots of responsibilities. He has an important role in ensuring the academic standard of UMI with his position as Vice Rector 1, Vice Rector for Academic Affairs. He is also one of assessors of Indonesia National Accreditation Board for University (BAN PT). BAN PT is a very important body in Indonesia to maintain quality of higher educations. Professor Syahnur obtained his doctorate degree from Universitas Airlangga Surabaya in Management. Since then, he has been giving lectures and supervised students in the area of Strategic management, Operational Management and other areas in management in UMI and other universities for bachelor, master and doctoral students. His research interests are in the area of management and Islamic Economics. Professor Syahnur has also been involved as speakers in many workshops, seminars and training related to his expertise as professor in management and his position both as vice rector for academic affairs and BAN PT assessor.

Dr Setyawati Yani, currently serving as Associate Professor at UMI, gained her PhD in Chemical Engineering from the University of Western Australia in 2009 with the title of 'Sulphur Transformation during Pyrolysis of Australian Lignite'. Her PhD has transformed her to many academic and social roles. Her research interests are in areas of waste to energy, clean coal technology, environmentally friendly and sustainable process technology. Dr. Yani enjoys sharing her knowledge with her students. She provides supports and supervisions to many groups of students who want to compete in local, national and international competitions. In 2016, her students won a gold medal in PIMNAS, a well-respected competition among Indonesian students.Dr. Yani is also very active in social and community services, she has participated actively on activities to support women empowerment through education. She was a recipient of Short Award Program of Australia Awards for Muslim Women Leaders2017. She has contributed immensely as Conference Coordinator to make the successful collaboration between UMI and CSRC for of 2nd IRC 2017-UMI chapter Makassar Indonesia.



Dr Setyawati Yani Conference Coordinator Universitas Muslim Indonesia



Dr AmsalSahban Conference Secretary Center for Sustainability Research and Consultancy (CSRC)

Dr. Amsal, from Indonesia took his Ph.D atUniversiti Utara Malaysia. He is senior associate fellow at Center for Sustainability Research and Consultancy. research area is in Human Resource Management and entrepreneurship. He serves as a vice leader and a lecturer at STIM Lasharan Jaya Makassar Institute, Indonesia. He has more than 5 years' experience in teaching and research as well as good number of publications in Scopus and high impact rated journals. He also serves as a Chief Editor at Jurnal Aplikasi Manajemen, Ekonomi dan Bisnis (JAMEB). Amsal is among the Founding fellows at Center for Sustainability Research and Consultancy (CSRC) and was also part of the core organizing team of 1st International Conference on Economics Business and Social Sciences that was held in Penang, Malaysia on April, 12-13, 2016. He served as Conference Convener at the International Conference on Research Method in Management and Social Sciences in collaboration with the International Foundation for Research and Development (IFRD) which is held on 28th May 2016. He currently serves as a Conference Secretary for the 2nd International Research Conference on Economics, Business and Social Sciences 2017-UMI chapter Makassar Indonesia.

Keynote Speakers



Prof. Dr. Rosna Awang-Hashim (BA & MA, UNT Texas & PhD, USC Los Angeles) was a former Deputy Vice Chancellor (Academic and International) of Universiti Utara Malaysia (UUM). Currently she is a motivation scientist and educational psychologist at the School of Education, UUM. Her research interests include socio-psychological processes in learning and teaching interactions, motivation psychology, school leadership, and assessment & psychometrics. She has published widely in both local and international journals. Her recent publications include Contextual leadership practices that work: The case of a successful school principal in Malaysia (EMAL, Nov 2016) and The interplay of socio-psychological factors on school engagement among early adolescents (JoA,2015,45:214-224). She is co-author of Teori Ujian & Pentaksiran Pendidikan (Test Theories & Assessment in Education) (UUMPress, 2016). Over the past 27 years at UUM, Rosna has served as Dean of School of Cognitive Sciences & Education, Director of the University Teaching and Learning Centre, Founding Director of the Institute for Child and Adolescent Educational Advancement, and Self-Access Learning Project Director. Currently, she is the Editor-in-Chief of the Malaysian Journal of Learning and Instruction (indexed in SCOPUS, ERA & ESCI WoS). At the national level, she is the Chair of the Task Force Committee for HiCOE Teaching and Learning Thrust MOHE, the Secretary in the Cluster on Education and Development of Human Capital, National Council of Professors (MPN), the Vice President (II) of the Malaysian Psychometrics Association (MPA), the Vice President of the Malaysian Society for Research and Higher Education Policy Development (PeNDAPAT), and a master trainer with the Higher Education Leadership Academy (AKePT), Malaysia.



Prof. Dr. Jamal Bin Ali is Professor at the Department of Economics and Agribusiness, School of Economics, Finance and Banking, Universiti Utara Malaysia. He obtained his first degree from Universiti Putra Malaysia (B.Sc. Resource Economics), Master in Social Sciences (Economics) from Universiti Sains Malaysia, doctorate (PhD in Economics) from Universiti Utara Malaysia, Malaysia and Postdoctoral in Fishery study from University of Exeter, United Kingdom. His areas of specialization are resource economics, agribusiness finance and agribusiness management. He has presented his papers in various national and international conferences. His articles' have appeared in national and international journals such as International Journal of Water Resources Development, Malaysian Journal of Learning and Instruction, and Journal of Health Management. Dr. Jamal Ali has authored or co-authored 6 books (Malaysian Economics: Policy Analysis, Research methods and data analysis using SPSS, Publisher: UUM Press; The Future of Economics and Management Education in Malaysia, Publisher: Universiti Kebangsaan Malaysia; Microeconomics, Publisher: Pearson Prentice Hall; Principles of Macroeconomics, Publisher: OUM and Pearson; and Principles of Economics: Publisher: Universiti Teknologi Mara, and more than 25 refereed journal articles in the resource economics and agribusiness area. Dr. Jamal Ali has won recognition for significant research contribution in the agricultural sector and natural resource economics.

Implementation of Health Care Policy for the Poor at the Era of National Health Insurance

Nugroho Mardi Wibowo, University of Wijaya Putra*

Yuyun Widiastuti, University of Wijaya Putra

Abstract: Objective: The Purpose of this paper is to analyze the implementation of health care policy for the poor in the era of National Health Insurance (JKN). Methodology: The approach used in this study is qualitative with data collection using in-depth interviews, observation and documentation. The study was conducted at the Regional General Hospital (RSUD) Sampang Regency. By using purposive sampling, got three informants. The analysis techniques used are content analysis and interactive analysis. Results: 1) there are some poor people are not included in qouta of beneficiary of contribution (PBI) JKN; 2) The amount of human resources of the administration, especially in the claim section, is still lacking; 3) management of maintenance and maintenance of facilities, infrastructure and health equipment is still not good; 4) RSUD is difficult to refer especially poor patients to other hospitals for various reasons; 5) The government does not have a referral information system between hospitals; 6) poor people's knowledge of this policy is very limited; 7) Poor people's behavior when they seek treatment in hospitals wants more facilities outside the procedure; 8) Some village officials use the momentum of data collection of the poor of quota PBI for their political interests. Implication: The survey of the poor, prospective of PBI participants is based on parliamentary poverty, the principle of openness and a database on the information system of the poor at the village level that is updated continuously. Inter-hospital referral information systems are needed to be developed to facilitate the poor patient referral process

Keywords: Policy, health care, poor people, national health insurance, sampang

Paper ID: UMISP39

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