

```

FREQUENCIES VARIABLES=X11 X12 X13 X14 X15 Fiskus X21 X22 X23 e_Filling Y11 Y12
Y13 Y14 Kepuasan
/ORDER=ANALYSIS.

```

Frequencies

Statistics

		X11	X12	X13	X14	X15	Fiskus	X21
N	Valid	50	50	50	50	50	50	50
	Missing	0	0	0	0	0	0	0

Statistics

		X22	X23	e_Filling	Y11	Y12	Y13	Y14
N	Valid	50	50	50	50	50	50	50
	Missing	0	0	0	0	0	0	0

Statistics

		Kepuasan
N	Valid	50
	Missing	0

Frequency Table

X11

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.00	17	34.0	34.0	34.0
	4.00	18	36.0	36.0	70.0
	5.00	15	30.0	30.0	100.0
	Total	50	100.0	100.0	

X12

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	1	2.0	2.0	2.0
	3.00	14	28.0	28.0	30.0
	4.00	20	40.0	40.0	70.0
	5.00	15	30.0	30.0	100.0
	Total	50	100.0	100.0	

X13

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	8	16.0	16.0	16.0
	3.00	23	46.0	46.0	62.0
	4.00	7	14.0	14.0	76.0
	5.00	12	24.0	24.0	100.0
	Total	50	100.0	100.0	

X14

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	1	2.0	2.0	2.0
	3.00	10	20.0	20.0	22.0
	4.00	6	12.0	12.0	34.0
	5.00	33	66.0	66.0	100.0
	Total	50	100.0	100.0	

X15

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	6	12.0	12.0	12.0
	3.00	11	22.0	22.0	34.0
	4.00	17	34.0	34.0	68.0
	5.00	16	32.0	32.0	100.0
	Total	50	100.0	100.0	

Fiskus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.25	4	8.0	8.0	8.0
	3.50	11	22.0	22.0	30.0
	3.75	11	22.0	22.0	52.0
	4.00	6	12.0	12.0	64.0
	4.25	9	18.0	18.0	82.0
	4.50	3	6.0	6.0	88.0
	4.75	3	6.0	6.0	94.0
	5.00	3	6.0	6.0	100.0
	Total	50	100.0	100.0	

X21

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	2	4.0	4.0	4.0
	3.00	15	30.0	30.0	34.0
	4.00	17	34.0	34.0	68.0
	5.00	16	32.0	32.0	100.0
	Total	50	100.0	100.0	

X22

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.00	14	28.0	28.0	28.0
	4.00	14	28.0	28.0	56.0
	5.00	22	44.0	44.0	100.0
	Total	50	100.0	100.0	

X23

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	4	8.0	8.0	8.0
	3.00	17	34.0	34.0	42.0
	4.00	18	36.0	36.0	78.0
	5.00	11	22.0	22.0	100.0
	Total	50	100.0	100.0	

e_Filling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.67	1	2.0	2.0	2.0
	3.00	1	2.0	2.0	4.0
	3.33	4	8.0	8.0	12.0
	3.67	14	28.0	28.0	40.0
	4.00	18	36.0	36.0	76.0
	4.33	5	10.0	10.0	86.0
	4.67	6	12.0	12.0	98.0
	5.00	1	2.0	2.0	100.0
	Total	50	100.0	100.0	

Y11

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	4	8.0	8.0	8.0
	3.00	23	46.0	46.0	54.0
	4.00	12	24.0	24.0	78.0
	5.00	11	22.0	22.0	100.0
	Total	50	100.0	100.0	

Y12

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	3	6.0	6.0	6.0
	3.00	19	38.0	38.0	44.0
	4.00	9	18.0	18.0	62.0
	5.00	19	38.0	38.0	100.0
	Total	50	100.0	100.0	

Y13

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	2	4.0	4.0	4.0
	3.00	17	34.0	34.0	38.0
	4.00	21	42.0	42.0	80.0
	5.00	10	20.0	20.0	100.0
	Total	50	100.0	100.0	

Y14

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.00	11	22.0	22.0	22.0
	4.00	19	38.0	38.0	60.0
	5.00	20	40.0	40.0	100.0
	Total	50	100.0	100.0	

Kepuasan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.25	3	6.0	6.0	6.0
	3.50	14	28.0	28.0	34.0
	3.75	13	26.0	26.0	60.0
	4.00	9	18.0	18.0	78.0
	4.25	7	14.0	14.0	92.0
	4.75	1	2.0	2.0	94.0
	5.00	3	6.0	6.0	100.0
	Total	50	100.0	100.0	

DESCRIPTIVES VARIABLES=Fiskus e_Filling Kepuasan
 /STATISTICS=MEAN STDDEV MIN MAX.

Descriptives

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
Fiskus	50	3.25	5.00	3.9550	.48627
e_Filling	50	2.67	5.00	3.9408	.45517
Kepuasan	50	3.25	5.00	3.8600	.42905
Valid N (listwise)	50				

CORRELATIONS

/VARIABLES=X11 X12 X13 X14 X15 Fiskus
 /PRINT=TWOTAIL NOSIG
 /MISSING=PAIRWISE.

Correlations

Correlations

		X11	X12	X13	X14	X15	Fiskus
X11	Pearson Correlation	1	.030	-.051	.253	-.082	.515**
	Sig. (2-tailed)		.838	.726	.076	.571	.000
	N	50	50	50	50	50	50
X12	Pearson Correlation	.030	1	.083	.181	-.496**	.560**
	Sig. (2-tailed)	.838		.566	.209	.000	.000
	N	50	50	50	50	50	50
X13	Pearson Correlation	-.051	.083	1	-.059	-.132	.519**
	Sig. (2-tailed)	.726	.566		.682	.359	.000
	N	50	50	50	50	50	50
X14	Pearson Correlation	.253	.181	-.059	1	-.139	.604**
	Sig. (2-tailed)	.076	.209	.682		.337	.000
	N	50	50	50	50	50	50
X15	Pearson Correlation	-.082	-.496**	-.132	-.139	1	.377**
	Sig. (2-tailed)	.571	.000	.359	.337		.007
	N	50	50	50	50	50	50
Fiskus	Pearson Correlation	.515**	.560**	.519**	.604**	.377**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.007	
	N	50	50	50	50	50	50

** Correlation is significant at the 0.01 level (2-tailed).

CORRELATIONS

```

/VARIABLES=X21 X22 X23 e_Filling
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```

Correlations

		X21	X22	X23	e_Filling
X21	Pearson Correlation	1	-.096	-.148	.494**
	Sig. (2-tailed)		.508	.305	.000
	N	50	50	50	50
X22	Pearson Correlation	-.096	1	-.047	.523**
	Sig. (2-tailed)	.508		.745	.000
	N	50	50	50	50
X23	Pearson Correlation	-.148	-.047	1	.537**
	Sig. (2-tailed)	.305	.745		.000
	N	50	50	50	50
e_Filling	Pearson Correlation	.494**	.523**	.537**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	50	50	50	50

** Correlation is significant at the 0.01 level (2-tailed).

CORRELATIONS

```

/VARIABLES=Y11 Y12 Y13 Y14 Kepuasan
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```

Correlations

Correlations

		Y11	Y12	Y13	Y14	Kepuasan
Y11	Pearson Correlation	1	-.141	-.011	.131	.511**
	Sig. (2-tailed)		.330	.941	.365	.000
	N	50	50	50	50	50
Y12	Pearson Correlation	-.141	1	-.083	-.103	.423**
	Sig. (2-tailed)	.330		.567	.477	.002
	N	50	50	50	50	50
Y13	Pearson Correlation	-.011	-.083	1	.161	.494**
	Sig. (2-tailed)	.941	.567		.264	.000
	N	50	50	50	50	50
Y14	Pearson Correlation	.131	-.103	.161	1	.538**
	Sig. (2-tailed)	.365	.477	.264		.000
	N	50	50	50	50	50
Kepuasan	Pearson Correlation	.511**	.423**	.494**	.538**	1
	Sig. (2-tailed)	.000	.002	.000	.000	
	N	50	50	50	50	50

** . Correlation is significant at the 0.01 level (2-tailed).

RELIABILITY

```

/VARIABLES=X11 X12 X13 X14 X15 Fiskus
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.
    
```

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	50	100.0
	Excluded ^a	0	.0
	Total	50	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.654	6

RELIABILITY

```
/VARIABLES=X21 X22 X23 e_Filling  
/SCALE('ALL VARIABLES') ALL  
/MODEL=ALPHA.
```

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	50	100.0
	Excluded ^a	0	.0
	Total	50	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.717	4

RELIABILITY

```
/VARIABLES=Y11 Y12 Y13 Y14 Kepuasan  
/SCALE('ALL VARIABLES') ALL  
/MODEL=ALPHA.
```

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	50	100.0
	Excluded ^a	0	.0
	Total	50	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.751	5

REGRESSION

```

/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT Kepuasan
/METHOD=ENTER Fiskus e_Filling.
  
```

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	e_Filling, Fiskus ^b	.	Enter

a. Dependent Variable: Kepuasan

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.573 ^a	.328	.299	.35912

a. Predictors: (Constant), e_Filling, Fiskus

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2.959	2	1.479	11.470	.000 ^b
	Residual	6.061	47	.129		
	Total	9.020	49			

a. Dependent Variable: Kepuasan

b. Predictors: (Constant), e_Filling, Fiskus

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	1.125	.583		1.930	.060
	Fiskus	.392	.106	.444	3.694	.001
	e_Filling	.301	.113	.319	2.656	.011

a. Dependent Variable: Kepuasan